



DERSUT

2024

# SUSTAINABILITY REPORT



*4<sup>TH</sup> Edition*

## *Methodological note*

### **Purpose of Sustainability Report**

This document is the fourth edition of Sustainability Report of Dersut Caffè S.p.A. It explains all environmental, social, business and governance policies of the company in order to start a path of awareness of all risks but also related opportunities.

### **Publication frequency**

The company chooses to proceed with an annual publication. All informations referred to a timeframe between the 1st January and 31st December of Year 2024.

### **Note of content**

The report 2024 is in line with previous reports. Data reporting is maintained, considering that after the third year of publication, data are well-established and cohesive. All informations of this document specifically were collected from the contact person of company functions involved and calculated on time on the basis of results of general accounting and other information systems.

### **Data processing facilities**

To present data it has limited as much as possible, unless totally excluded, the estimation, in order to ensure its reliability.

### **Reporting standard**

The Sustainability report has been prepared in accordance with the GRI Sustainability Reporting Standards published in 2021 from the Global Reporting Initiative in compliance with core option. GRI Index shows all references for reporting, indicating any omissions where necessary.

### **Contacts**

For any information related to Sustainability Report, please contact [info@dersut.it](mailto:info@dersut.it)





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# LETTER TO STAKEHOLDERS

## The year 2024 makes our dream come true!

At the end of May, the whole company moved from the historical headquarter situated in Via Vecellio 6, builded in the 50's, to the new manufacturing plant in via San Giuseppe 46, always in Conegliano.



▲ Giulia, Lara, Giorgio Caballini di Sassoferrato

Dersut realized different urbanization projects very close to the headquarter, like sidewalks, lights and a big dog-walking area, all for free and for the benefit of the entire community. The move to the new headquarter is a very important historic step for the family, all business collaborators, from the administration to production, for all sales staff and all stakeholders. It represents a breakthrough not only for the new spaces, cutting-edge architecture and new machines but for a renewed company's vision, increasingly careful and devote to the value of sustainability, in all its forms. Hence the creation of a real company team whose has been tasked to support the sustainability process with the aim to express best the corporate awareness, involving consequently also the roasting.

The year 2024 realized, in this perspective, new projects: like evaluation of risk assessment and study to produce first company marketing materials recycling the typical residual coming from the roasting, which is the silverskin/chaff. Activities and collaborations already realized in the previous years, with Ricrearti (Dersut Reuse project), Lanificio Bottoli (dyeing fabrics with coffee grounds), University of Padova

(Department of Industrial Engineering), Confindustria (participation to the Sustainability Group) also continued. This is because we deeply think the circular economy become a reality not only through reuse and recycling but, first of all, from the collaboration among companies that belong to different fields and create together new products, respectful of the people and environment's rights.

Famiglia  
Caballini di Sassoferrato





1.

# THE COMPANY

*We do our job with passion to make smile who drinks our coffee and let him know of everything that is behind the quality of our product*

Dersut, thanks to the passion for coffee and entrepreneurial spirit of the Family Caballini of Sassoferrato, since the year 1949, **has always pursued the quality of the product, the making process and business organization.** The company selects passionately and expertly **every single raw material and works diligently to keep all them before to transform**, in order to permit to the product to not lose its strengths and characteristics. **It takes care on the research of perfect roasting time** and temperature for every single origin coffee, that enhance qualities on the pure blending for an excellent and well balanced result, **for a good packaging** to keep in the best way the organoleptics issued of coffee and blends. **The company has a workforce of 38 exclusive sale agents, 51 employees and pour exclusively more than 4000 public places**, mainly in Triveneto with a recent expansion to Piedmont and Liguria and a presence, always more significant, in some

European merchants and not only. Recently arrived in Emirates, Mexico and Dominican Republic. Since years, Dersut has taken part in many sector trade fairs like Host in Milan, Triestespresso in Trieste and Sigep in Rimini.

**In 2014 in Conegliano the company and other coffee operators founded together the Consortium of Traditional Italian Espresso.**

The consortium aims to include the Espresso among rite, art, sociality and literature on the list of intangible cultural heritage of Unesco. On February 2022 works for the new headquarter have been starting always in Conegliano.

**During 2024 we moved all departments, both production and administration. Dersut has at disposal new bigger spaces, a modern and welcoming headquarter and new technologies of last generation to improve even more the quality of its products and work.**

# THE COMPANY HISTORY

## Timeline



### HOW WAS BORN

## 1947

Marcello De Rosa and Giovanni Suttora from Trieste set up Dersut (Company name is the acronym of 2 family names), a coffee roastery for coffee and colonials sale with head office in Trieste and operating headquarter, since the beginning, in Conegliano.

### THE FAMILY CABALLINI OF SASSOFERRATO

## 1949

The history of a family and a city have been strictly linked: the Counts Elisabetta and Vincenzo Caballini of Sassoferrato acquired Dersut Caffè and moved also the head office in Conegliano. The small coffee roastery, founded just two years earlier, acquired over time more and more value in the world of coffee.

### TRIVENETO GROUP COFFEE ROASTERIES

## 1954

In that period Veneto, Trentino-Alto Adige and Friuli-Venezia Giulia became landmarks for all Italian coffee companies: in 1954 was settled up the Triveneto Group Coffee Roasteries, opened up to the whole Italy in 2015. Dersut was one of the founder member.



### BOTTEGHE PROJECT

## 2002

In 2002 the first Bottega of Dersut Caffè opened. From that, the next few years saw the launch of other single-brand coffee shops: Italiana Caffè and Giornale&Caffè.

### CONSORTIUM OF PROTECTION OF TRADITIONAL ITALIAN ESPRESSO

## 2014

The Consortium of Protection of Traditional Italian Espresso was born on 15th September of 2014 in Conegliano, with main purpose the promotion, enhancement and safeguard of traditional

Italian espresso, by requesting to Unesco to become an intangible heritage of Humanity.

### COFFEE MUSEUM

## 2010

Looking to the future doesn't mean to forget the past: 2010 was the year of opening of coffee museum in Conegliano documenting the history of a company, a field and a city. Dersut Museum of Coffee is associated with Museimpresa.

### REBRANDING

## 2019

The visual communication is the embodiment of form and function, integration of beautiful and useful. The new logo symbolises the essence and company spirit. Essential and distinctive.

### RESTYLING OF COFFEE BOTTEGHE

## 2021

The pioneer format was relaunched, addressing a strategic evolution to promote the essence of Made in Italy and to test new challenges and opportunities, extending to European market and over.

### NEW HEADQUARTER

## 2024

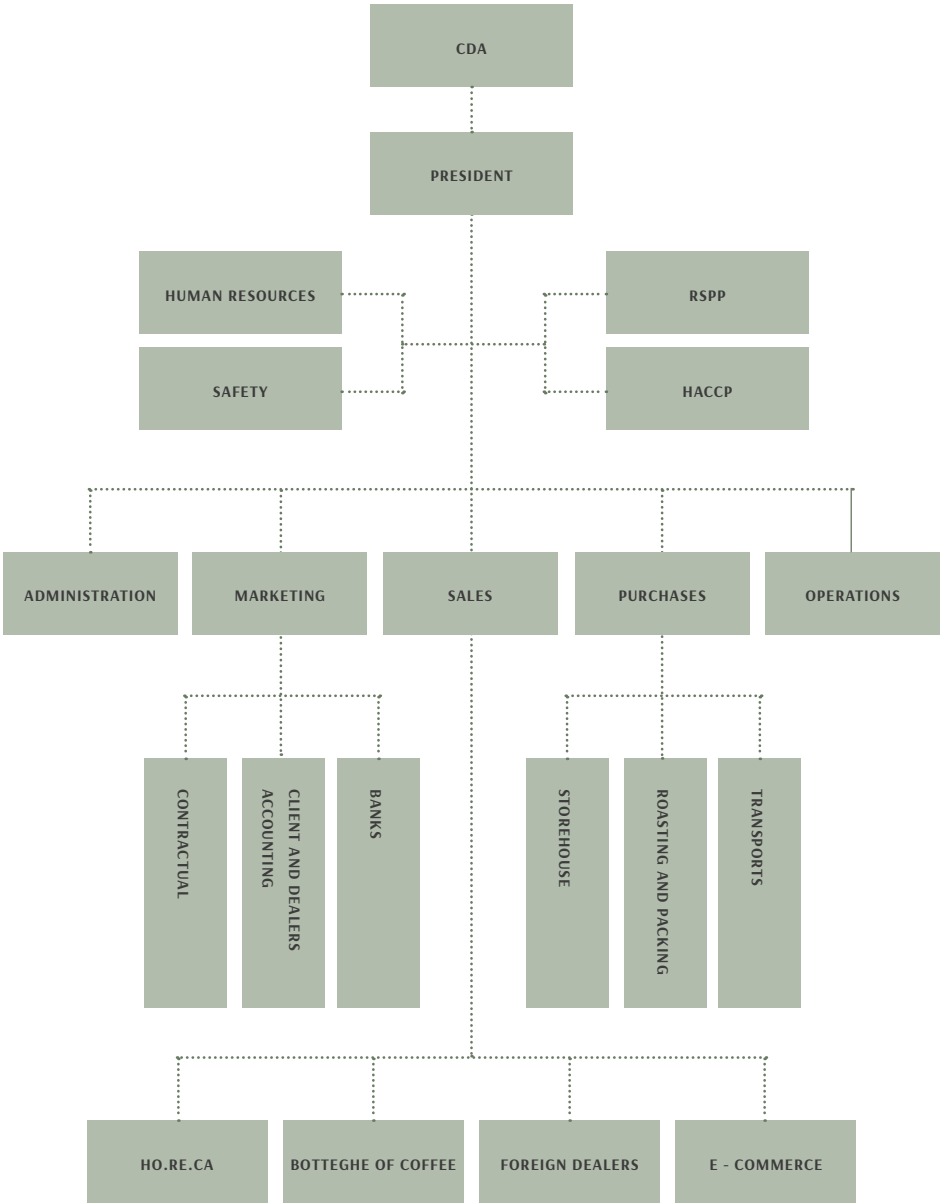
A fresh start in the modern headquarter in via San Giuseppe. The new building seeks to improve the work efficiency and productivity, sparking new ideas for sustainability and material reuse.



**DERSUT**

# ORGANISATIONAL STRUCTURE

*Hierarchical chart*



## Economic results

	2023	2024	Δ%
Turnover	15.811.188,00	17.040.782,00	+ 7,72
Investments	4.672.830,00	5.612.230	+ 20,10
Export turnover	6,5 %	8 %	+23,08

# THE VALUE CHAIN

## 1 COFFEE BELT

The coffee belt is the most prolific coffee production area that goes from Tropic of Cancer to the Tropic of Capricorn.

## 2 COFFEE HARVEST

The first selection is on its origin: after the harvest of coffee cherries, it happens the removing of foreign materials like leaves, stoves and soil.

## 3 EXTRACTION

The coffee beans would be extracted from the cherries and separated from pulp and outer skin, from which are covered. Extraction could be done in two different methods: "natural coffee" come from dry processing or "washed coffee" by humid processing.

## 4 SHIPMENT

The green beans obtained, after several cleaning and sorting processes, would be export all over the world.

## 7 COFFEE BEAN PROCESSING

By roasting between 190 and 230 degrees, green beans become lighter, brown and more aromatic. During this step, it happens the sugars caramelisation and cellulose carbonization, such as the transformation of volatile compounds and roasted aromas.

## 6 DERSUT ROASTING PROCESS

Dersut chooses to roast every single-origin coffee by itself: every batch of coffee needs different temperatures and times of roasting, in order to have the best result everytime.

## 5 COMING IN CONEGLIANO

To come to Conegliano, where all the making process takes place, the coffee affords a long trip in big polypropylene bags of 600 kg: the big bags.

## 8 COOLING

Once coffee gained the perfect roasting degree, it would be cooled by air to preserve aromas and organoleptic properties and then, extracted by an air system to avoid any heavier foreign elements.

## 9 BLENDING

Single row coffee varieties are stored in separate sectors, and then blend in different quantities and styles to create all various company mixtures. This process happens in a special blender with an internal revolving cylinder.

## 10 PACKAGING

Every blend is stored in a separate tank and follows a safety processing to protect the quality of coffee before to be packed in a bag. This step needs a passage into a dark tube without any light source, in a controlled environment with specific climate, umidity and temperature.



# THE PRODUCTS

## *Excellence of Espresso*

**Even it's not its origin country in the world, Italy is considered the real home of coffee.**

The word "Espresso" is well-known all over the world, from London to Singapore, throughout Rio de Janeiro and New York.

This success goes to the good selection and choice we do, by bying the best raw material, the roasting process, the good blending made by Italian roasters, in all process of crushing and extraction done in all cafes in Italy.



The National Legislation contributes to raise the level of quality of Italian coffee offer by setting high standards for raw coffee import. This tradition forced producers to offer always and only the best, it makes italians the more fine consumers in the world. To ensure the supremacy of its products,

Dersut chooses to sell only to public locals and shops associated with the brand.

**Every single coffee brings itself a special flavour, like an echo of the country history.**

Dersut would like to satisfy its even more demanding clients by selecting the best single origin.

## *Main product lines*



*Coffee  
BLEND*

*Compatible  
CAPSULES*



*Mono dose  
PODS*

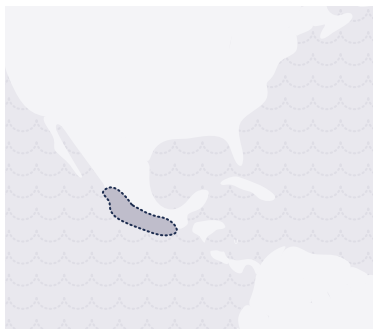


# ORIGIN OF COFFEE BEANS

## *The Coffee Belt*

The Coffee Belt is the production geographic region of coffee between the Tropics of Cancer and Capricorn, and it's in these areas that Dersut collect the best beans.

### Some single-origin:



#### **SALVADOR**

Thanks to a low caffeine content, this Arabica is suitable also to drink at evening; its aroma is delicate and slightly spiced.

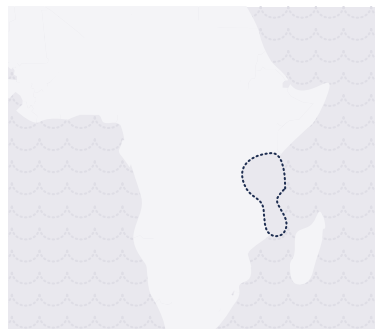
#### **SANTOS**

Perfect after lunch, this Brazilian coffee has a soft and full aroma, that leaves an aftertaste of chocolate.



#### **LIMU**

Acidity and sweetness melt together in this coffee from Ethiopia, seductive thanks to notes of jasmine and citrus fruits.







## BOTTEGHE OF COFFEE

*Coffee shops with  
corporate trademark*

Born in 2002 with the object to offer places, where it's possible to taste and buy Dersut products in a professional environment and helped by well trained personnel. There are more than seventy single branding shops into 3 different brands: **Bottega del Caffè Dersut** (the format has been recently rewed and

restored), **Italiana Caffè**, **Giornale&Caffè**, actually located mainly in North Italy but the project is to open new places in other regions and abroad. This is a set of projects of flexible and targeted affiliation, coffee shops, sharing same rules and brand image, monitoring consumers changes and evolving tastes.

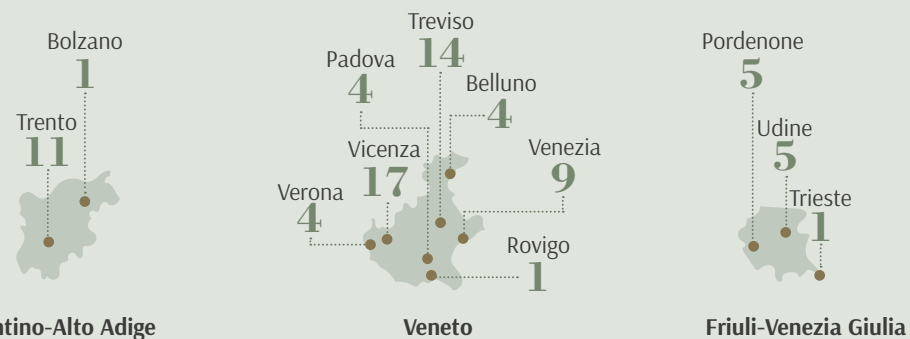
Innovative  
conception  
ambiences  
but always true  
to tradition  
of quality which  
represents  
the history  
of our brand



## Distribution of Dersut Botteghe of Coffee for region



## Distribution of Dersut Botteghe of Coffee for province





# THE FOREIGN MARKET

In the last years, Dersut has been working to improve the business even more with products of quality suitable to the target market and by constant training.

## Countries where Dersut distributors are present:

- |                          |                       |                |
|--------------------------|-----------------------|----------------|
| 1 Albania                | 12 Greece             | 23 Slovenia    |
| 2 Austria                | 13 Kosovo             | 24 Spain       |
| 3 Belgium                | 14 Latvia             | 25 Sweden      |
| 4 Bosnia and Herzegovina | 15 Malta              | 26 Switzerland |
| 5 Bulgaria               | 16 Mexico             | 27 Hungary     |
| 6 China                  | 17 Norway             | 28 Ivory Coast |
| 7 Croatia                | 18 Netherlands        | 29 Ireland     |
| 8 Dubai                  | 19 Palestine          | 30 Libya       |
| 9 France                 | 20 Czech Republic     | 31 Poland      |
| 10 Georgia               | 21 Dominican Republic | 32 Serbia      |
| 11 Germany               | 22 Romania            | 33 Slovakia    |

## *Dersut is ever since synonym of excellence in the roasting world*



# CERTIFICATIONS

## *Legality rating*

On 17th October of 2023, Dersut Caffè Spa renewed the request of legality rating and achieved, from the Competition Authority of Market and according to the Domestic and Justice Ministry, a growth better than the last one, obtaining a level 2+.

It's an important reward that mean we operate in terms of legality, transparency and social responsibility.

The second level means also, we overpass the minimal standards requested from the law, improving our issue on society and on environment.



# THE MAP OF STAKEHOLDERS

Dersut, drawing up the Sustainability Report, would have to focus on following the best practices on the stakeholder engagement.

*In that regard, involving of management and submission of a specific questionnaire we have:*

1.

Identify the best categories of stakeholders for our company;

2.

Identify the themes more relevant for stakeholders and for the company;

3.

Assignee priorities to stakeholders who could be more relevant for us;

4.

Value the priorities that stakeholders and the company assignee to the different fields.

Then according to the results we created a map of more important strategical themes to define the materiality matrix. Dersut gives a central role to stakeholders to reach company

goals. The absolute condition to cooperate with them is to build a trust relationship based on ethical behaviours.

## Stakeholder of Dersut Caffè S.p.A.

Dersut considers Stakeholder all subjects who have interest connected directly or not with its activities.

On the basis of this criterion, the company identify these categories.



## Involment of Stakeholders

Stakeholder	How to involve	Responsability	Frequency
SALE AGENTS	Meetings	Management	Monthly
	Conventions	Management	Annual
	Site	Marketing area	Biannual
	Social network	Marketing area	Daily
	Trade fairies	Marketing area	Biannual
	Catalogues	Marketing area	Annual
	Business communications	Management	Weekly
	Survey	Management	Annual
	Bartender Academy	Management	Quarterly
CATEGORY ASSOCIATIONS AND CONSORTIUM	Newsletter	Marketing area	Monthly
	Visits	Management	Monthly
	Site	Marketing area	Biannual
	Social network	Marketing area	Daily
	Certifications	Management	Annual
	Press releases	Marketing area	Quarterly
BANKS	Survey	Marketing area	Annual
	Visits	Management	Monthly
	Site	Area marketing	Biannual
	Social network	Area marketing	Daily
	Certifications	Management	Annual
	Press releases	Marketing area	Quarterly
	Survey	Marketing area	Annual

Stakeholder	How to involve	Responsability	Frequency
CONSUMMERS	Site	Marketing area	Biannual
	Social network	Marketing area	Daily
	Newsletter	Marketing area	Monthly
	Packaging	Marketing area	Annual
	Company museum	Marketing area	Semimonthly
	Bartender Academy	Management	Quarterly
DEALERS	Site	Marketing area	Biannual
	Trade fairies	Sales department	Biannual
	Visits	Sales department	Weekly
	Business communications	Sales department	Weekly
	Social network	Marketing area	Daily
	Certifications	Management	Annual
	Product packaging	Marketing area	Annual
	Survey	Marketing area	Annual
TERRITORY AND COMMUNITY	Site	Marketing area	Biannual
	Social network	Marketing area	Daily
	Events	Marketing area	Biannual
	Sponsorships	Marketing area	Biannual
	Testimonials	Management	Biannual
	Company museum	Marketing area	Monthly



## Involment of Stakeholders

Stakeholder	How to involve	Responsability	Frequency
BOTTEGHE OF COFFEE	Newsletter	Marketing Area	Monthly
	Site	Marketing Area	Biannual
	Trade fairies	Sales department	Biannual
	Visits	Sales department	Weekly
	Catalogues	Marketing Area	Annual
	Business communications	Sales department	Weekly
	Social network	Marketing Area	Daily
	Certifications	Management	Annual
	Product packaging	Marketing Area	Triennial
	Bartender Academy	Management	Quarterly
DISTRIBUTORS	Survey	Marketing Area	Annual
	Trade fairies	Sales department	Biannual
	Site	Marketing Area	Biannual
	Social network	Marketing Area	Daily
	Survey	Marketing Area	Annual
	Certifications	Quality department	Annual
	Newsletter	Marketing Area	Quarterly
	Visits	Management	Annual
	Bartender Academy	Management	Quarterly

Stakeholder	How to involve	Responsability	Frequency
COWORKERS	Meetings	Management	Monthly
	Site	Marketing Area	Biannual
	Social network	Marketing Area	Daily
	Bulletin boards	Management	Semimonthly
	Survey	Marketing Area	Annual
	Internal communications	Management	Semimonthly
	Certifications	Quality department	Annual
	Newsletter	Marketing Area	Monthly
HO.RE.CA	Newsletter	Marketing Area	Monthly
	Site	Marketing Area	Biannual
	Trade fairies	Sales department	Biannual
	Visits	Sales department	Weekly
	Catalogues	Marketing Area	Annual
	Business communications	Sales department	Weekly
	Social network	Marketing Area	Daily
	Certifications	Management	Annual
	Packaging prodotto	Marketing Area	Annual
	Bartender Academy	Management	Quarterly
	Survey	Marketing Area	Annual

## The materiality matrix

More important arguments for each stakeholder and for the company are set on a graphical representation of 2-dimensional coordinate system. All the arguments are sorted and synthesized compare the first group of themes, are organized in macro areas and assessed by the materiality evaluation. We asked to the stakeholders grouped in samples to value the different arguments

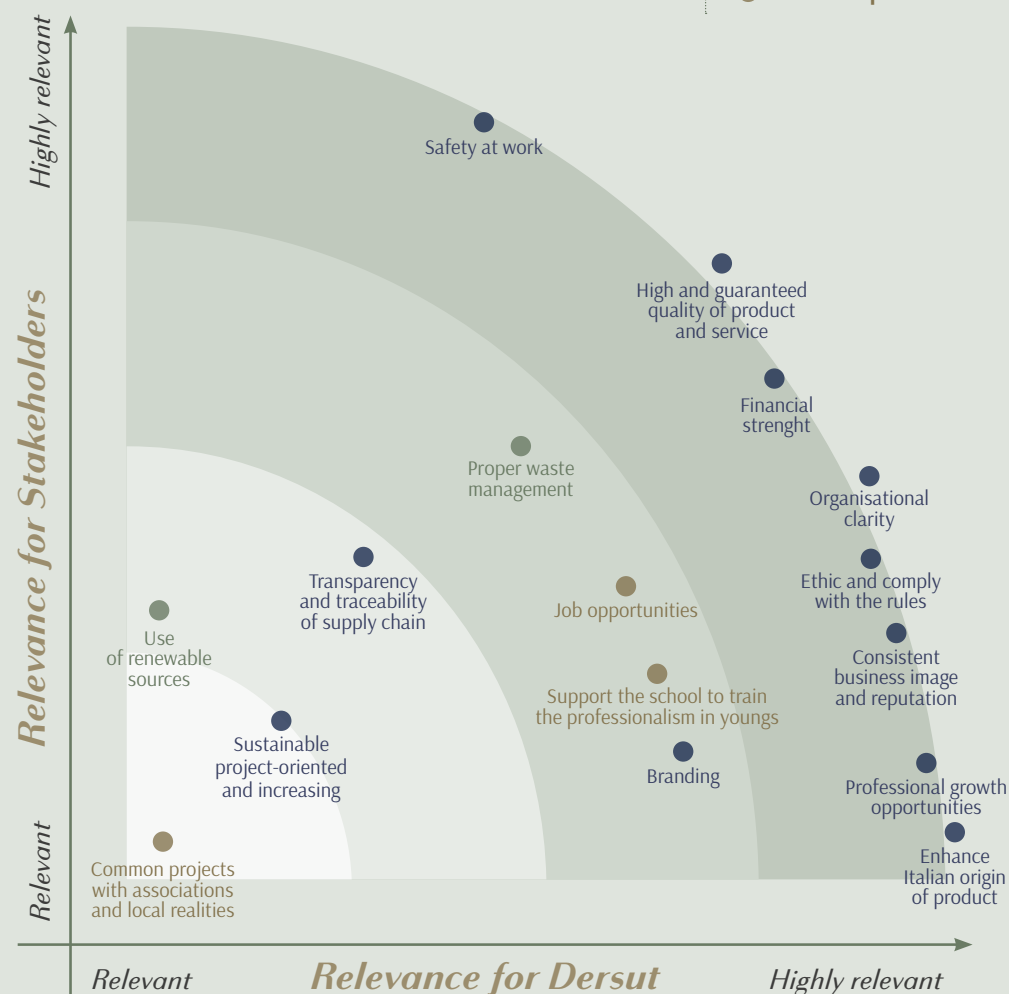
giving a score from 1 to 4 (1 means not relevant, 4 highly relevant) in terms of relevance referring to the partnership between them and the company. Arguments are divided in three categories: economics, social and environmental. As can be seen, **the themes with an highest score are almost exclusively connected to economic field and governance.**



## Results of materiality matrix

### HOW TO READ

- Economic impact and of governance
- Environmental impact
- Social impact



# THE AGENDA 2030

## The objectives for sustainable development

The 2030 Agenda is a plan adopted by Onu in 2015. It provides through 17 subjects (Sustainable Development Goals) based on the supplement between economic, environmental and social fields, the strategies for sustainable development.

The company agreed with all goals announced into the 2030 agenda; in the scheme below you can find the underlined most important that inspire, day by day, Dersut company to pursue its activities.

## OBIETTIVI PER LO SVILUPPO SOSTENIBILE

### 17 OBIETTIVI PER TRASFORMARE IL NOSTRO MONDO



## Legend of main goals for a sustainable development adopted by Dersut



### Decent work and economic growth

Contribute to a long-lasting, inclusive and sustainable economic growth, through support of local employment. Ensure a decent work, a healthy and safe working environment and guarantee the career growth for all workers.



### Responsible consumption and protection

Guarantee efficiency on how to use resources, through prevention, reduction, recycle and reuse of mainly waste following the principles of the circular economy.



### Good health and well being

Ensure health and well being for all and at all ages.



### Gender equality

Achieve the gender equality and empowerment of all women and girls.



### Climate action

Awaken and promote good practises to counter climate change like greenhouse gas, emissions saving and use of renewable sources.



### Life on land

Protect, restore and promote a sustainable use of land ecosystem, halt and reverse land degradation and halt biodiversity loss.



### Affordable and clean energy

Promote the use of renewable energies and promote the energy efficiency.



## 2. THE SOCIAL IMPACT

*Keep themselves at disposal of society is  
absolutely a necessary choice that “do good”  
but mostly it “makes us feel good”*

Corporate social responsibility means set up the goal of sustainable economic development, worrying about social needs and demands, aimed to improve the quality of life for person and community. For Dersut these themes are absolutely essential: taking care for employees, help to others, respect

of environment and support for associations and social cohesion. The knowledge is a fundamental instrument to increase your life and feeling part of a great project; this is really the aim of our activities that we shall strive for.











# PERSONNEL RECORDS









## Division per category

Categories		Contract	2023			2024		
					tot			tot
Employees	Office employees	Full Time	16	10	26	16	12	28
		Fixed Time	0	1	1	0	0	0
	Workers	Full Time	18	0	18	18	0	18
		Fixed Time	0	0	0	1	14	5
Total					45			51
Interns			0	0	0	1	1	2
Trainees			1	0	1	1	0	1



## Division per age group

Year	< 30		> 30 - 50		> 50		total	
								
2023	6	0	14	4	14	7	34	11
2024	6	2	15	6	15	8	36	16

## Staff recruitment and firing per age group

Year	< 30				> 30 - 50				> 50				total			
																
	IN	OUT	IN	OUT	IN	OUT	IN	OUT	IN	OUT	IN	OUT	IN	OUT	IN	OUT
2023	0	0	0	0	1	0	0	1	1	1	1	0	2	1	1	1
2024	1	0	7	5	1	0	3	0	0	0	1	1	2	0	11	6

## How many hours of training per category of employees

Year	Category			Total
2023	Office employees	6	5	119,00
	Workers	12	/	222,00
2024	Office employees	8	9	177
	Workers	10	/	70

## Injuries

Year	Contract	Minor injuries	Serious injuries
2023	Full Time	0	0
	Fixed Time	0	0
	Apprentice	0	0
2024	Full Time	0	0
	Fixed Time	0	0
	Apprentice	0	0

## THE SOCIAL PROJECT

### *The enchantment of Coffee grounds on cachemire, wool and silk*

In collaboration with Lanificio Bottoli is born an exclusive collection of coffee hand-dyed shawls.

Coffee grounds, from waste product produced after roasting, become a natural pigment that takes part into a circular process which dye wool, cashmere and silk with fine brown nuances.



We collect coffee grounds from all our partners and bring into the company and then we deliver to lanificio headquarter, in which with 300 kg of it can dye around 9.000 meters of textile. The project is a tribute to raw material and to synergy between

companies of different categories but who share the same philosophy and values for sustainability. In 2024 around 4.000 meters of wool/silk textiles were produced with a part of fabric dyed with coffee grounds.





### *Switch to paper packaging*

The constant quality of product maintained by traditional packaging made of **high barrier laminates and a degassing valve, adopts an ecological turning-point strongly desired from the company.**

For Dersut, that consider environment a treasure to protect, switch from plastic to paper is another invaluable step to adopt and pursue.

In order to seed concrete solutions to a topic which closely affect everybody, **the company decides to use paper packaging for all clients**, not only in Italy but also in the Foreign Market.

The turning point to **environmentally friendly packaging** means and combine also the adherence to high certification systems, one of them is the **FSC (Forest Stewardship Council)**, which develops global standards for Forest management.

**National Forest Stewardship Standards** included the **protection of water quality, banning the cutting of ancient forests, prevent the loss of forest cover and forbid use of highly toxic chemicals.**

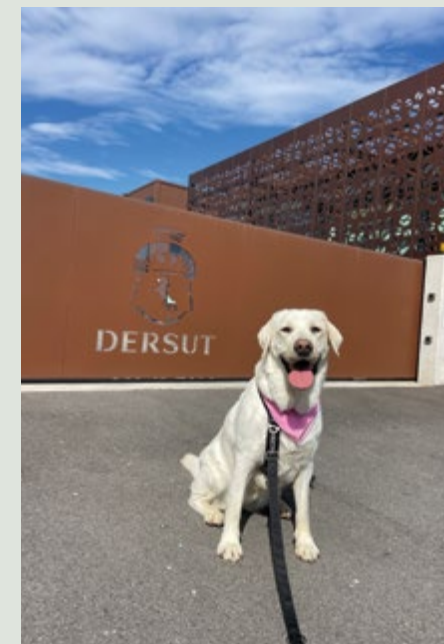
### *Disposal of dog-friendly walking area*

The company transferred to the municipality an area of more 8000 square meters consisting of a green dog-friendly walking area for small and large dogs, a public parking, charging stations for electric vehicles and a pedestrian trail connected to Via San Giuseppe.

The transfer includes also infrastructures and technological network for as follows: collection and disposal of rainwater, sewerage connection, aqueduct distribution, gas and electricity, as well as vertical road signs and marking.

A green area equipped, which has been figured from the beginning, as work for the benefit of the public.

The agreement between the roasting company and the Municipality shows the willingness of the company and Family Caballini of Sassoferrato to support and be present in the territory. This had already been highlighted with the opening of Coffee Museum close to the historical headquarter in 2010 and with the choice to maintain the new headquarter always in Conegliano.







3.

## ENVIRONMENTAL IMPACT

*Environmental, such as social and economic sustainability, are even more important issues which have also effect on working life.*

For Dersut, this theme is one the key values of business and of making process. We are proud of all cooperations and activities we did, and about all, we are still devotealy working on. **Dersut believes that a quality product can only be appreciated in a harmonious setting on respect to nature.** On that basis, **Dersut was one of the first roasting coffee company in Italy to choose technologies which minimise the environmental impact of its activity.** The

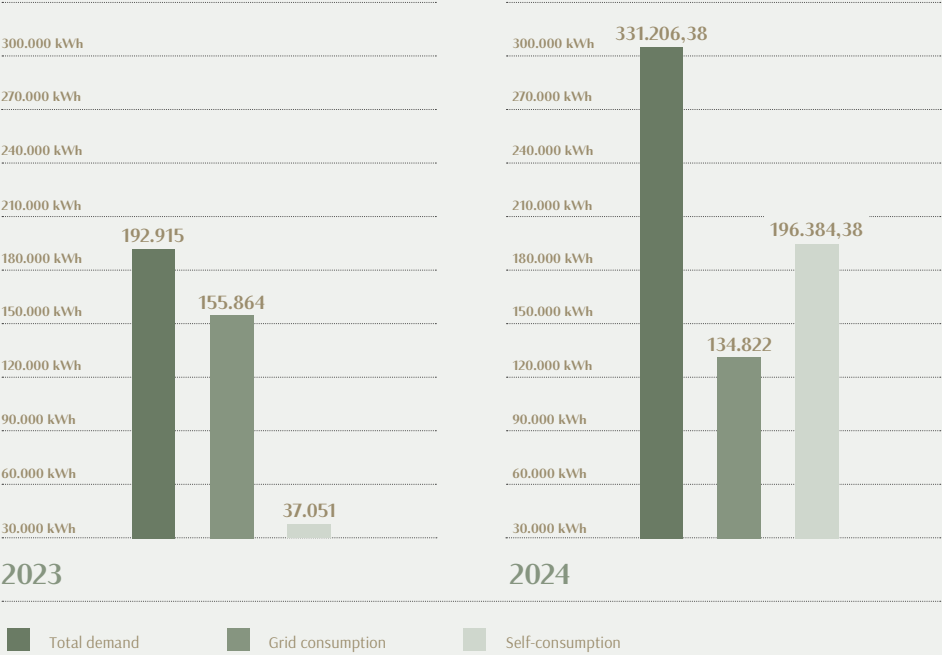
company has a methane heat generator, smoke burners and a combustion system, thanks to which you can avoid dispersion of roasted coffee particules in the atmosphere. The smart combination of technological knowledge, environmental awareness and a great ability to combine ethics and economics, are just a few of values that have managed to afford Dersut greater visibility and being appreciated within the coffee world.



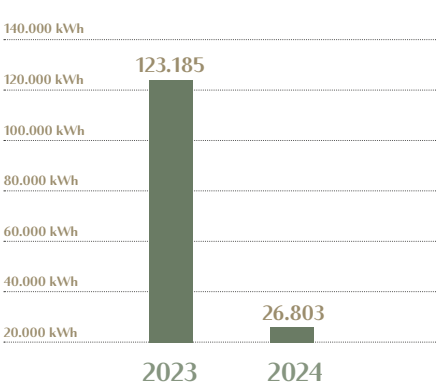
GRI 302-1; 303-5; 306-2

COMPARE CONSUMES

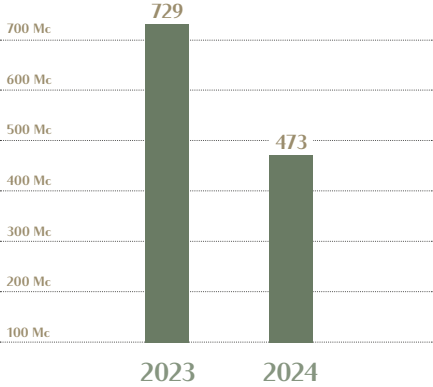
Electricity consumption (kWh)



Natural gas consumption (Mc)



Water resources (Mc)



Waste	udm	2023	2024
DRY WASTE			
Bin	LITERS	5.500	4.400
Number of emptyings	/	5	4
Special waste			
cod. 020304 Materials unsuitable for consumption	KG	700,00	0
cod. 160213 Discarded equipment (non-dangerous constituents)		7,00	0
cod. 160214 Discarded equipment (dangerous constituents)		78,00	120
cod. 161002 Aqueous liquid waste			190
cod. 170405 Iron and steel			1.009
cod. 150106 Mixed-material packaging			7.080

## ENVIRONMENTAL PROJECTS

*Dersut works hard everyday to pursue initiatives of high value*



### SUSTAINABLE ECORETE

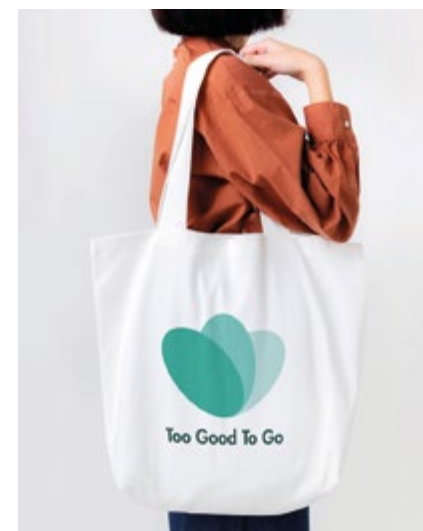
Taking part into Ecorete, a travelling exhibition which included **19 projects of circular economy**, represents an example of **synergy and workteam between businessmen, territory, school and institutions** united for a common goal to raise awareness in companies, community and youngs about the topic of sustainability, respect for the society and environment.

Dersut hosted the exhibition into the Coffee Museum, where at the end of February people and also students can visit it and learn how production waste products could be reused and transformed into design objects. Moreover, students from **Da Collo institut** could test themselves like guides. Promoters of the idea were also Savno and Local Authorities of Conegliano.

In the last years more than 2000 cigarette butt holders were produced and distributed on the beaches in Lignano and Rosolina and also in Treviso. 500 were delivered to local schools so kids could play the role of spokespersons to the adults to not leave cigarettes on the ground. We delivered also to students

paper cores, which come from the inside of coil, to give shape to creative objects.

The initiative is sponsored by Savno.



### TO GOOD TO GO

We continue with program of platform Too good to go, which permit to sell unsold products, but undamaged and good, in order to combat food waste. This allow to Dersut also, through Coffee Botteghe that choose to take part on it, to give the box of mixed products to those people who booked. Since 2021 we have delivered 267 boxes.

## 4. PARTNERSHIP WITH STAKEHOLDERS

*The constant communication with stakeholders is a core element of relation that Dersut Caffè wish to have with all partners to keep open feedback loops helpful to recognize their needs and expectations.*

The institutional website was born in 2001, first page of Facebook was opened in 2014 and in the following years also Instagram. In 2017 was opened the e-commerce ([www.dersut.it/shop](http://www.dersut.it/shop)) and was the right choice to offer to all lovers our products in an easy and complete way and giving them access to the complete catalogue.

In addition, despite **Ho.re.ca** remains **the core business for us**, we trust in the satisfaction of final consumer and we consider it a very important element of coffee rite and our business strategy. We dedicate the same passion on telling values of our products, news and projects both to B2B and B2C.

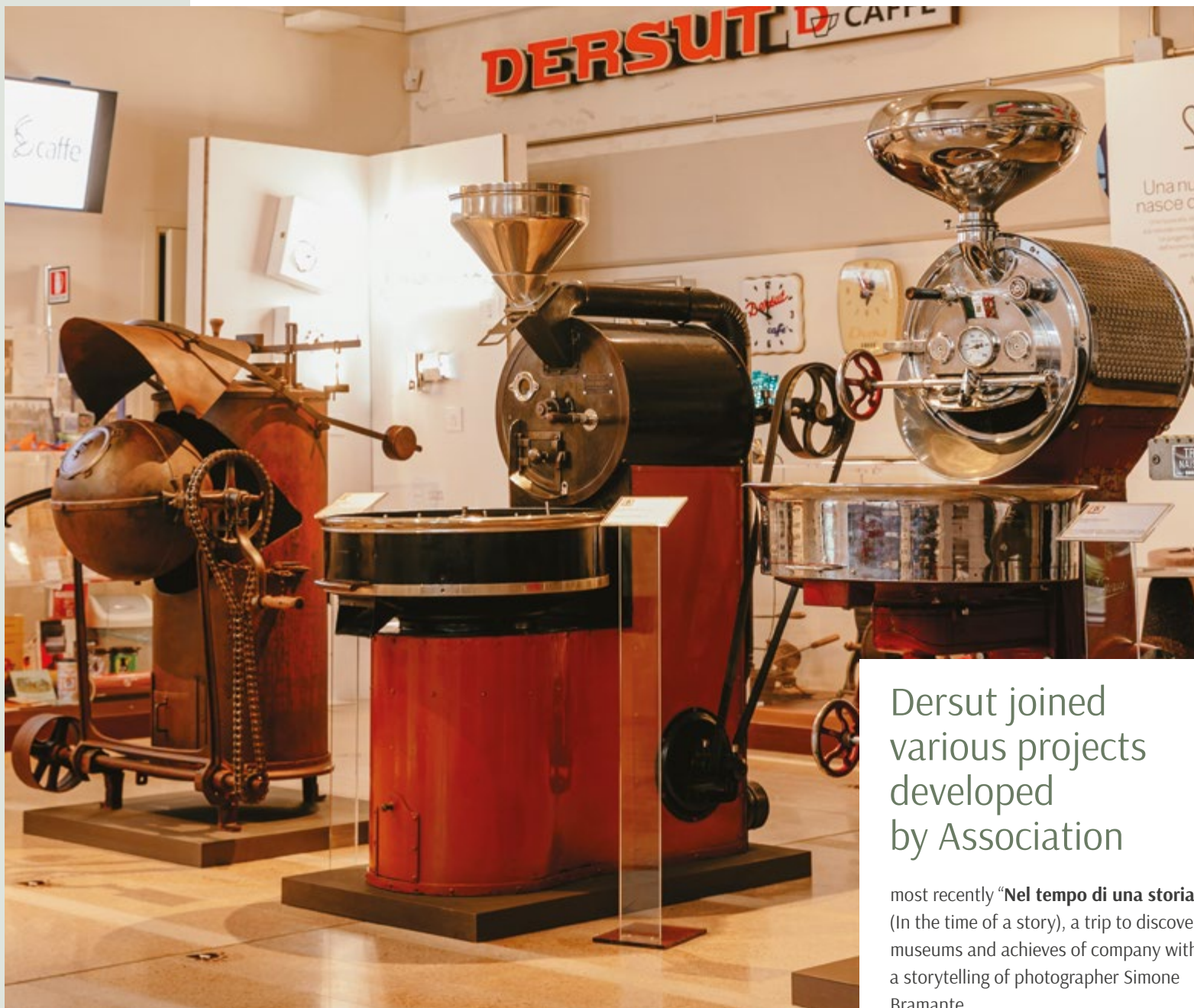


## COFFEE MUSEM DERSUT

*A trip along the history of coffee, from the plant to the cup.*

Not far from the production headquarter, in October 2010 in cooperation with Municipality of Conegliano we realized the Coffee Museum Dersut, a rich historical exhibition of coffee machines, dosing grinders, roasting machines and other historical machines that bring the visitor into a travel throughout the history of coffee, to discover all the production chain from the plant to the cup.

In 2018 Coffee Museum took part into Museimpresa, an association promoted by Assolombardia and Confindustria, that connect museums and archives of big, medium and small Italian companies and it's a single network at European level.



Dersut joined various projects developed by Association

most recently “**Nel tempo di una storia**” (In the time of a story), a trip to discover museums and achieves of company with a storytelling of photographer Simone Bramante.



## ABCD ACADEMY OF BARTENDERS DERSUT CAFFÈ

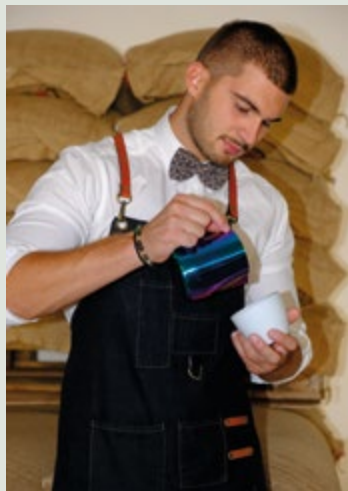
*Professional training  
courses and certifications  
for all coffee lovers*

On the upper level of the museum, Dersut created the **ABDC Academy of Bartenders Dersut Caffè**, the training centre born with the aim to divulgate, through passion and knowledges of almost 80 years, the excellence of Italian Espresso, **taking care of anyone, professional or not, would like to join the coffee world.** As quality cannot ignore training, through this academy we want to promote into the field, the born of a true and real

“coffee culture”

**to transmit to bartender and owners professional, knowledges of Italian Espresso.**

Themes range from information on variety and origins of coffee, to technical informations on methods of roasting and dispensing, up to practical and esthetics suggestion for a better coffee tasting. Trainers involved have the **food tasters license (IEI)** and are **sensory judges EUROISA.**



Nicolas Mosco  
Best bartender of the year, win  
the Italian Espresso Champion 2024



Bitto Daniele  
Senior trainer of Dersut Academy and promoter  
of bartender culture, core trainer also involved  
in training new talents with Nicolas Mosco



**ABCD** | ACCADEMIA  
BARISTI  
CAFFÈ  
DERSUT



## THE SUSTAINABILITY REPORT 2022

*Between “High Performers”  
II INDEX FUTURE RESPECT  
2024*

Reports classified as High Performers are distinguished by their ability to tell clearly, exhaustively and detailed all the work made by the company.

This award underlines that our report is not only a document, but a real communication tool which talks to citizens, consumers and users, promoting:

1. a better comprehension of our environmental and social commitment;
2. Adoption of responsible lifestyles, thanks to transparency and awareness that we inspire;
3. More virtuous purchasing choices, in line with shared values of sustainability and responsibility



**Being included between the High Performers means for us a big-value achievement.**

The award certifies our constant commitment for transparency, responsibility and promotion of eco-sustainable strategies in all production steps. This result confirms not only our work but encourages us to improve more and more, meeting the environmental and social challenges with determination and a specific vision. We look to the future with enthusiasm and are aware that the process towards sustainability is in continuous development. This goal drives us to be more determined to pursue our objective to build a better world, day after day.

## THE ASSOCIATIONS

The commitment to the territory and most prominent themes of our field

must be shown by Dersut joining the below associations:

### Confindustria Veneto Est

Confindustria Veneto Est (CVE) is the association born by the union of Assindustria Veneto Centro and Confindustria Venezia Rovigo who represents enterprises of provinces of Treviso, Padova, Venezia and Rovigo.

### Gruppo Italiano Torrefattori Caffè (GITC)

In 1954 it was born the Gruppo Triveneto Torrefattori Caffè, a big organization at the service of roasters, first site was in Venice, then moved in 1978 to Trieste. In 2015 the Group spreaded to the entire Italy.

### Istituto Espresso Italiano (IEI)

Istituto Espresso Italiano (IEI) includes roasters, coffee machines and grinders producers and other companies of coffee industry, preserve and promote the culture of Italian Espresso and Cappuccino of quality.

### Specialty Coffee Association (SCA)

Specialty Coffee Association is an association, increasingly growing, that include thousands of coffee professionals and organizations in over than 100 countries, all that believe in the success of coffee of high quality and work for its worldwide spread, involved into the building of equal, sustainable and profitable sector for all.

### Rete Musei Trevigiani

It's an association of different museums located into the Province of Treviso that represents the tradition, culture and history of Marca Trevigiana. The Province of Treviso would like to evaluate this good and different environment of museum offer, giving the chance to incorporate into a network to grow a community of history and culture.

### Museimpresa Associazione Italiana Archivi e Musei d'Impresa

Museimpresa promoted by Assolombardia and Confindustria, was born in Milan in 2001 with the goal to identify, promote and reunite on a network all companies that choose to give more evidence on the culture in their communicative strategies, to develop the economic and value for their business. Companies and institute members of Museimpresa provide an overview on productive, cultural and planning history of our country and its excellences in main areas of made in Italy.

### Narratori del Gusto

Founded in 2012, it's an association of individuals, companies and organizations linked by the passion for products and for territories. The taste storyteller is a professional who, by innovative techniques, develop projects to give more attractiveness to the area and improve the hospitality in the two provinces.

### Consorzio di Tutela del Caffè Espresso Italiano Tradizionale

The Association was born on 15th September 2014 in Conegliano. Main goals are promoting, developing and protect the Traditional Italian Espresso between industry operators and consumers, by proposing its candidature as a intangible Unesco Heritage. It includes main operators of coffee world: companies, institutions and associations, roasters, coffee machine production companies for espresso and other companies involved in coffee industry, all that are located in Italy and share the associative aim. Dersut is one of the founder and Giorgio Caballini of Sassoferrato is the President.



Discover all the members:  
[www.espressoitalianotradizionale.it/i-soci/](http://www.espressoitalianotradizionale.it/i-soci/)



# THE SUSTAINABILITY GROUP

## *Business sustainability*

Since several years, Dersut has taken part into the project “Business sustainability”, made by **Assindustria Venetocentro** and run by **Dr. Mario Paronetto**.

It's an initiative which involves more than 70 entrepreneurs, associated with AVC from Treviso and Padova provinces, who decide voluntarily to meet regularly to share their own experiences and best practices about strategies to adopt for a sustainable develop.

In this view, member companies that work in different areas, could learn from each others, new methods useful to create a rigenerative impact on the territory and society.

In March 2024 the **Week of Sustainability** took place, promoted by Assindustria, at the headquarter of Province of Treviso and Dersut took place at the round of meetings “Companies tell themselves”.



Sustainability  
is an essential  
value to  
pursue,  
to share.



▲ Tania Casonato e Federica Pauletto  
Sustainability Team





## 5. THE GOALS FOR 2025

*For the year 2025, we would like to pursue a number of actions to enforce the sustainable innovation and company ethic. These goals improve both the environmental and social impact, in accordance with the principles of company responsibility.*

We would like to create **eco-friendly bags made by chaff**, natural residual which comes from the roasting of coffee. Thanks to the collaboration with paper factory Favini, we want to reuse the chaff and convert into raw material to produce recycled paper shoppers, supporting sustainability and circular economy. We wish to introduce an **ethic code** to manage business actions, by guaranteeing transparency, integrity

and respect of human rights in all our operations and relations. We also plan an **analysis of life cycle (LCA)** of the company and our organization to check and reduce the environmental impact. This can be done optimising the use of resources, reducing emissions and improve the waste management. We're confident to achieve all these goals in the next 2025 putting all our passion and commitment.

# GRI INDEX

GRI standards	Information	Pages	Notes and omissions
<b>General information 2021</b>			
GRI 2	<b>2-1</b> Organisational details	9, 17	
	<b>2-2</b> Elements included in reporting process	3	
	<b>2-3</b> Period of reporting, frequency and reference contact	3	
	<b>2-6</b> Activity, value chain and other business relations	15, 21	
	<b>2-7</b> Employees	41	
	<b>2-9</b> Governance and composition of governance bodies	12	
	<b>2-11</b> President of highest governance body	12	
	<b>2-22</b> Declaration on strategies of sustainable develop	7	
	<b>2-23</b> Strategic commitments	27	
	<b>2-24</b> Implementation of strategic commitments	27	
	<b>2-28</b> Associations of belonging	60	
	<b>2-29</b> Approach to stakeholder engagement	29, 59	

GRI standards	Information	Pages	Notes and omissions
<b>Material topics 2021</b>			
GRI 3	<b>3-1</b> Process of resolve of material topics	29	
	<b>3-2</b> List of material topics	29	
	<b>3-3</b> Management fo material topics	29	
<b>Safety of product</b>			
<b>Client health and safety 2016</b>			
GRI 416	<b>416-2</b> Cases of non-compliance involving impacts on health and safety of products and services		During the reporting time no significant violations occurred regarding impacts on health and safety of products and services
<b>Marketing ed labelling 2016</b>			
GRI 417	<b>417-1</b> Information and labelling requirements of products and services		Information on labels are in line with those set out on national legislation of reference
	<b>417-3</b> Cases of non-compliance concerning marketing communications		During the reporting time no significant violations occurred regarding marketing communications.
<b>Customer privacy 2016</b>			
GRI 418	<b>418-1</b> Substantiated complains involving concrete customer privacy and customer data loss		During the reporting time no violations occurred regarding customers privacy

# GRI INDEX

GRI standards      Information      Pages      Notes and omissions

## Company and Governance

### Material topics 2021

GRI 3	<b>3-1</b> Process of determination of material topics	9	
	<b>3-2</b> List of material topics	9	
	<b>3-3</b> Management of material topics	9	

### Economic performance

GRI 201	<b>201-1</b> Directly generated and distributed economic value	13	Distributed value is not indicated
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## Social responsibility

### Material topics 2021

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### Employment

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GRI standards      Information      Pages      Notes and omissions

## Health and safety at work

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## Training and study

GRI 404	<b>404-1</b> Average annual training hours per employee	41	
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## Environmental impact

### Material topics 2021

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GRI standards	Information	Pages	Notes and omissions
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## Energy

GRI 302	302-1 Energy consumed into the organisation	46	
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## Waste

<b>GRI 306</b>	<b>306-2</b> Waste per type and method of disposal	46	
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## NOTES

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## NOTES

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## NOTES

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